## Quick Reference for Architect, Bulk Mailer, Ignite, and Web Services

## CASS Error Codes and NCOA ${ }^{\text {Link }}$ Return Codes

Note: More detailed code descriptions are below this quick reference table.

| After processing, is Output Address Deliverable? <br> (See Error Code or Return Code) | New Address Provided? | CASS Error Codes (Original Address) | NCOA ${ }^{\text {Link }}$ Return Codes | COA Match Flags | COA Move Type | Summary |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes | Yes | 0-99 | A | M | F, B, or I | COA Match. |
|  | Yes | 92, 93, 96 | 91,92 | M | F, B, or I | COA Match despite original address secondary number being invalid, missing, or single trailing alpha dropped from input. |
|  | Yes | 491-499 | A, 91, 92 | M | F, B, or I | DPV failures with original address, COA Match despite original address secondary number being invalid or missing. |
|  | Yes, new address is provided by LACS ${ }^{\text {Link }}$ | 9 | Not Applicable | Not Applicable | Not Applicable | LACS ${ }^{\text {Link }}$ processing provided new address data. |
|  | Yes, new secondary is provided by Suite ${ }^{\text {Link }}$ | 10 |  |  |  | Suite ${ }^{\text {Link }}$ processing provided new secondary. |
|  | No | 0-99 | 00 | N | Not Applicable | Original address was verified and no match to a COA. See CASS Error Codes for details. |
|  | No | 92, 93, 96 | 00 | N | Not Applicable | Original address failed DPV because it was invalid or missing secondary, no COA Match. |
| Default match, valid primary but invalid or missing secondary | No | 492, 493, 496 | 00 | N | Not Applicable | DPV invalid or missing secondary failures with original address and no COA Match. |
| See CASS Error Code for original address. Mail may be delivered, but not to addressee due to invalid new address. | No, addressee has moved, but no new valid address can be provided. | Not Applicable | 05,14 | X | F, B, or I | New address from matching COA could not be provided because there is more than one possible match, or the new address is undeliverable. |
|  |  |  | 19 | X | F, B, or I | New address could not be provided or temporary move. |
|  |  |  | 03 | G | F, B, or I | New address is outside US (01), Recipient moved without providing a forwarding address to the USPS (02), Original address matched to PO Box that was closed (03). |
|  |  |  | 02 | K |  |  |
|  |  |  | 01 | F |  |  |

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|  |  |  | $\begin{aligned} & 04,06-13,15-18, \\ & 20 \end{aligned}$ | X | F, B, or I | No Match can be reliably made to COA because the name/address provided or new COA address quality problems. See NCOA $^{\text {Link }}$ return codes for more detail. |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 66 | x | Not Applicable | Daily Delete. Matched to a COA that has been cancelled or is in process of being removed. |
| No | No | 111-113 | Not Applicable | Not Applicable | Not Applicable | Original address has no match to ZIP, state, or city. Or foreign address (113). No attempt to match to a COA. |
|  |  | 211-220 |  |  |  | The original address has a problem with the last line. No attempt to match to a COA. |
|  |  | 311-320 |  |  |  | Original address line can't be parsed. No attempt to match to a COA. |
|  |  | 411-480 |  |  |  | Original address line invalid. No attempt to match to a COA. |
|  |  | 492, 493, 496 | 00 | N | Not Applicable | DPV primary number, PO, RR or HC box number failures with original address and no match to a COA. |

## Change of Address (COA) Codes

| COA Match Flag | Description |
| :--- | :--- |
| M | Matched; updated address |
| F | Foreign Move; new address unavailable |
| K | No forwarding address; new address unavailable |
| G | PO Box closed; new address unavailable |
| N | No match |
| X | Other |
| M | Matched; updated address |


| COA Move Type | Description |
| :--- | :--- |
| F | Family |
| B | Business |
| I | Individual |

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## CASS Error Codes

| CASS Error <br> Code | Description |  |
| :--- | :--- | :---: |
| Corrected |  |  |
| $0,7,8$ | No changes. |  |
| 9,10 | LACS |  |
| $11-20$ | Special situations. |  |
| $21-30$ | Last line changes. |  |
| $31-99$ | Delivery address line changes. |  |
| $91-99$ | DPV warnings. |  |
| Uncorrected |  |  |
| $111-120$ | Last line parsing. |  |
| $211-220$ | Last line retrieval. |  |
| $311-320$ | Address line parsing. |  |
| $411-430$ | Address line retrieval. |  |
| $480-490$ | Includes LACS seed currently. |  |
| $491-499$ | DPV Failures. |  |

## DPV, LACS ${ }^{\text {Link }}$, and Suite ${ }^{\text {Link }}$ Return Codes

| DPV Indicator | Description |
| :--- | :--- |
| Y | Address, both primary number and the secondary number(if present) confirmed with DPV. |
| N | Address not confirmed with DPV. The primary number was missing or was not validated. |
| S | The primary address is valid according to DPV. The secondary number information is present but invalid, or a <br> single trailing alpha on a primary number was dropped to make a DPV match. |
| D | The primary address is valid according to DPV, but the address is missing secondary information. |
| X | DPV protocol violation. Contact support. |
| Blank | The address was not presented to the DPV table because it was missing components needed for the lookup. This <br> usually means the record is not ZIP+4 coded. |

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DPV Enhanced

## Indicator

| Indicator |  |
| :--- | :--- |
| $R$ | Ad |
| Y | Ad |
| D |  |
| S |  |
| X |  |
| N |  |
| Blank |  |

Description
Address confirmed but assigned to phantom route R777 or R779 and USPS delivery is not provided.
Address was DPV/DSF² confirmed for both primary and secondary numbers necessary to determine a valid entry point.
Address was DPV/DSF ${ }^{2}$ confirmed for the primary number only. Secondary information was missing.
Address was DPV confirmed for the primary number only, the secondary number information was present but not confirmed or a single trailing alpha on a primary number was dropped to make a DPV match, and secondary information required
The DPV database has been locked-out because of a protocol violation.
The address failed to DPV confirm. The primary number was missing or was not validated.
The address was not presented to the DPV table because it was missing components needed for the lookup. This usually means the record is not ZIP+4 coded.

| DPV Is No Stat | Description |
| :--- | :--- |
| Space | No look up. |
| $1=$ Confirmed | Confirmed, see No-Stat Reason Return Codes for details. |
| $0=$ Not Confirmed | Not confirmed. |


| DPV No-Stat <br> Reason Return <br> Codes | Description |
| :--- | :--- |
| No value | No lookup. |
| 01 | IDA (Internal Drop Address): These are addresses that do not receive mail delivery directly from the USPS but are <br> delivered to a drop address that services them. |
| 02 | CDS (New construction): The delivery is new construction and delivery has not been established or is on a <br> Rural/CDS/HCR where the delivery point is unoccupied for more than 90 days. |
| 03 | Collision (Address does not DPV): These addresses do not actually DPV ${ }^{\circledR}$ confirm. In this case, the ' $\mathrm{Y}^{\prime}$ should be <br> set to an ' $\mathrm{N}^{\prime}$ on the DPV ${ }^{\circledR}$ ' $\mathrm{A}^{\prime}$ table and all other table values should be blank. |
| 04 | CMZ (College/Military Zone \& Other types): These are ZIP + 4 records USPS has incorporated into the data. |
| 05 | Regular No-Stat: The address is no longer a possible delivery, the address is on an R777 route, or the PO Box has <br> never been rented, is declared unrentable, or the No-Stat reason is not one of the other reasons. |
| 06 | Secondary required: The address has incorrect secondary or missing secondary and secondary information is <br> required. |

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| LACS <br> Footnote | Description |
| :--- | :--- |
| A | Match success, new address provided. |
| 00 | No match. |
| 09 | Matched to default high-rise address; address not updated. |
| 14 | Found LACS ${ }^{\text {Link }}$ Record: New address would not convert at run time, new address not provided. |
| 92 | LACS ${ }^{\text {Link }}$ Record: Secondary number dropped from Input Address in order to match, new address provided. |
| Blank | Not processed. |


| Suite <br> Footnote | Description |
| :--- | :--- |
| No value | Suite $^{\text {Link }}$ lookup was not performed. |
| 00 | No Match: A Suite ${ }^{\text {Link }}$ lookup was attempted, but a Suite ${ }^{\text {Link }}$ match was not made. An improved business address <br> could not be furnished. |
| A | Suite <br> furnished. Match: The input record matched to a record in the master file. An improved business address could be <br> furne |

